



Telecommunications and Radiocommunications Regulator

1. The Regulator hereby requires Digicel to provide the following information relating to Retail Prepaid Mobile Telecommunications Services for each period specified.

	Calendar Year			
	2008	2009	2010	2011
SMS - Number of SMS sent				
SMS – Revenue				
International Outgoing calls - Call minutes				
International Outgoing calls - Revenue				
On net calls including voicemail - Call minutes				
On net calls (including voicemail) – Revenue				
Voicemail message retrieval – Revenue				
Calls to TVL mobile network in Vanuatu - Call minutes				
Calls to TVL mobile network in Vanuatu – Revenue				
Calls to TVL fixed network - Call minutes				
Calls to TVL fixed network - Revenue				
Active SIM cards				

2. The Regulator hereby requires Digicel to provide the following information relating to Retail Postpaid Mobile Telecommunications Services:

	Calendar Year			
	2008	2009	2010	2011
SMS - Number of SMS sent				
SMS - Revenue				
International Outgoing calls - Call minutes				
International Outgoing calls - Revenue				
On net calls including voicemail - Call minutes				
On net calls including voicemail – Revenue				
voicemail message retrieval - Revenue				
Calls to TVL mobile network in Vanuatu - Call minutes				
Calls to TVL mobile network in Vanuatu - Revenue				
Calls to TVL fixed network - Call minutes				
Calls to TVL fixed network - Revenue				
Fixed Monthly charges - Revenue				
Bundled minutes included in postpaid plans - Minutes				
Active SIM cards				

3. The Regulator hereby requires Digicel to provide the following information relating to Retail Postpaid Fixed Telecommunications Services:

	Calendar Year			
	2008	2009	2010	2011
Fixed Customers (Active)				
Number of SIM Boxes				
Revenue (monthly and line rental)				
International Outgoing calls - Call minutes				
International Outgoing calls - Revenue				
On net calls including voicemail - Call minutes				
On net calls including voicemail - Revenue				
voicemail message retrieval (if charged) - Revenue				
Calls to TVL mobile network in Vanuatu - call minutes				
Calls to TVL mobile network in Vanuatu – revenue				
Calls to TVL Fixed network - Call minutes				
Calls to TVL Fixed network - Revenue				
Bundled minutes included in postpaid plans if any - Minutes				

4. The Regulator hereby requires Digicel to provide the following information relating to Retail Prepaid Fixed Telecommunications Services:

	Calendar Year			
	2008	2009	2010	2011
Fixed Customers (Active)				
Number of SIM Boxes or LCR Units connected to retail customer premises				
Revenue (monthly line rental)				
International Outgoing calls - Call minutes				
International Outgoing calls - Revenue				
On net calls including voicemail - Call minutes				
On net calls including voicemail - Revenue				
Voicemail message retrieval - revenues				
Calls to TVL mobile network in Vanuatu - call minutes				
Calls to TVL mobile network in Vanuatu – revenue				
Calls to TVL Fixed network - Call minutes -				
Calls to TVL Fixed network - Revenue				

5. The Regulator hereby requires TVL to provide the following information relating to Retail Postpaid Mobile Telecommunications Services

	Calendar Year			
	2008	2009	2010	2011
Bundled minutes in postpaid plans				

6. The Regulator hereby requires TVL to provide the following information relating to Retail Postpaid Fixed Telecommunications Services:

	Calendar Year			
	2008	2009	2010	2011
Fixed Customers (Active)				
Number of SIM Boxes				
Revenue (monthly line rental)				
International Outgoing calls - Call minutes -				
International Outgoing calls - Revenue				
On net calls including voicemail - Call minutes				
On net calls including voicemail - Revenue				
Voicemail message retrieval - Revenue				
Calls to Digicel mobile network in Vanuatu - call minutes				
Calls to Digicel mobile network in Vanuatu - revenue				
Calls to TVL Mobile network - Call minutes -				
Calls to TVL Mobile network - Revenue				
Bundled fixed minutes included in postpaid plans if any				

7. The Regulator requires TVL to provide the following information relating to Retail Prepaid Fixed Telecommunications Services:

	Quarter end			
	40603	40695	40787	40878
Fixed Customers (Active)				
Number of SIM Boxes or LCR Units connected to retail customer premises				
Revenue (monthly line rental if applicable)				
International Outgoing calls - Call minutes -				
International Outgoing calls - Revenue				
On net calls including voicemail - Call minutes				
On net calls including voicemail - Revenue				
Voicemail message retrieval - Revenues				
Calls to Digicel mobile network in Vanuatu - call minutes				
Calls to Digicel mobile network in Vanuatu - Revenue				
Calls to TVL Mobile network - Call minutes -				
Calls to TVL Mobile network - Revenue				

8. Failure to comply with this Order may result in TRR (i) not being able to continue with or complete the above review or make any consequential decisions or orders, or (ii) exercising remedial powers under the Act or the Licenses.